

OFF-LOAD INSTRUCTIONS

Thank you for your recent purchase of a NiteHawk Sweeper, the most cost effective sweeper you can buy. The sweeper units may arrive on a tractor/trailer transport with the flatbed trailer either being dock height (48") or step deck (30"). These instructions are provided as a help in the off-loading process of your sweeper.

1. If you do not have a loading dock with a grade level ramp attached, arrange for a local towing company to assist in the offloading process. A standard roll back tow truck, with a rear wheel lift is adequate for the task. The Raptor weighs approximately 9200 lbs, and the Osprey weighs approximately 7000 lbs.
2. The transport company will call 24 hours before the delivery time and again 2 hours before the delivery time to make arrangements to off-load. If you have questions, or need to give specific instructions or directions, please call NiteHawk Sweepers at 1-800-448-9364, and we will be happy to assist.
3. Upon arrival of the transport, inspect the unit and chassis. We take great care to ensure that your new sweeper arrives ready to sweep, but occasionally damage does occur during shipping. Any damages should be immediately reported to NiteHawk Sweepers, by calling 1-800-448-9364. We will work with you to correct any mishap that may occur.
4. After an inspection of the unit, please sign the Acceptance Sheet, Bill of Lading, and the Warranty Acceptance Sheet provided by the transport driver. After signing the acceptance sheets, please return them to the transport driver, along with any COD funds due. The transport driver will deposit the documents into a NiteHawk provided UPS overnight envelope that will be dropped in a UPS drop box the same day as the delivery. NiteHawk will administer your warranty upon receipt of the acceptance documents.

5. The off-loading process occurs in five steps:

- a. Align the roll back tow truck to the rear of the flat bed.
- b. Adjust the height of the tow truck deck to match the height of the flatbed trailer by moving the wheel lift up or down.
- c. Drive the sweeper unit off the flatbed trailer, unto the roll back tow truck deck.
- d. Move the roll back tow truck away from the flatbed trailer.
- e. Tilt the tow truck and drive the sweeper unit off.



Thank you for your business. Please sign below and return this acknowledgement, via fax, to 253-872-0772. If you have any questions, please feel free to call us at 1-800-448-9364.

I have received and understand the above off-loading instructions.

SIGNED _____ DATE _____

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